



PHFA's Housing  
Services Department  
**Best Practices**

**Oak Ridge Townhouses/BeST Transit**

**Categories:** Transportation

**Outcomes:** Residents living in a rural community who do not have access to motor vehicles are able to live independently. Additional outcomes include making the development more marketable, reducing turnover and improved quality of life for the residents.

**Program Components:**

**Partnership** Trehab partners with the local transit agency, BeST Transit.

**Program Development** The BeST Transit reconfigured two of their bus routes to stop at Oak Ridge Townhouses providing direct access to the Lycoming Mall and two of the major towns in Bradford County. The mall service is provided every Friday and the Athens/Sayre service twice daily, Monday thru Friday. They also provide Door to Door Shared Ride Service for eligible residents throughout Bradford, Sullivan and Tioga Counties.

**Program Promotion:** The Service Coordinator promotes the transportation program with brochures, provides sign-up sheets and notifies the Transit Agency if any changes need to be made. Service Coordinator also assists with obtaining the proper transit cards.

**Background:**

Oak Ridge Townhouses is a family development located in a rural part of Bradford County, with limited access to transportation. BeST Transit is the public transit agency that provides services to Bradford, Sullivan and Tioga Counties, encompassing 2,700 square miles.

**Investment in Services:**

The additional transportation service does not result in any direct costs to the property. The program was coordinated by the Service Coordinator and the local bus company. Seniors with a transit ID card pay reduced rate. Persons with disabilities between the ages of 18-64 have a mileage-based co pay. Funding for the program comes in part from proceeds of the PA Lottery

**Units:** Oak Ridge Townhouses consists of 28 two and 12 three bedroom units for general occupancy  
**Management Agent:** Trehab  
**Service Coordinator:** Susan Hitchcock  
570.265.6133 Ext 2  
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For more information,  
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**RESULTS**  
**Property** is more marketable  
**Improved Residents mobility** and community involvement  
**Resources leveraged** transportation for residents at no or low cost