

CHAPTER 10

PROPERTY DAMAGE PROCEDURES AND INSURANCE REQUIREMENTS

1. All property losses are to be reported immediately by phone to the property insurance carrier.
2. Notify the Agency Insurance Officer by phone, (717) 780-3814 or FAX (717) 780-3867, within 24 hours of the damage occurrence.
3. The Property Damage Report included in this Chapter is to be submitted to the Agency **within 48 hours** after any property damage incident has occurred and mailed to the Technical Services Representative, with a copy to the Agency Insurance Officer and Manager of Facilities and Construction Operations, both located in the Harrisburg office.
4. Emergency repairs, cleaning, and securing of the damaged areas may start prior to Agency inspection. The Technical Services Representative after reviewing the Property Damage Report will notify the management agent of inspections required prior to the permanent repairs.
5. A representative of the Agency Technical Services office, depending on the property loss, may inspect the property damage prior to commencement of emergency or permanent repairs.
6. Property insurers investigating, settling, or defending claims are to be given complete cooperation by the agent. The agent will investigate all property damage incidents, claims, and potential claims, which may be processed to the insurance carrier. The agent will provide the owner and the Agency with full reports as to its findings.
7. The agent will obtain bids for the proposed damage repair prior to the commencement of the permanent repair work. The proposed repair bids must be reviewed and approved by the Agency Technical Services office and the Financial Analyst assigned to the property.
8. The insurance carriers will process a check in accordance with the insurance policy, marked payable to the property and the Agency. **The check is to be forwarded to the Agency to the attention of the Insurance Officer. Upon Agency approval of property damage repairs, the check will be endorsed and returned to the agent.**

PENNSYLVANIA HOUSING FINANCE AGENCY

211 North Front Street
P. O. Box 8029
Harrisburg, PA 17105-8029

PROPERTY DAMAGE REPORT

FIRE - STORM - EXPLOSION - ETC.

DATE OF REPORT: _____ PHFA NO.: _____

PROPERTY NAME: _____

ADDRESS: _____

MANAGEMENT AGENT: _____

ADDRESS: _____

1. Type of Incident: () Fire () Storm () Explosion () Other

 If Other, please explain: _____

2. Date and Time of Occurrence: _____

3. Exact location (building/apartment): _____

4. How was it discovered? _____

5. Cause of fire or damage: _____

 Determined by: _____

6. Estimated Damage: \$ _____ Estimate by: _____

7. Was insurance company notified: () Yes () No Date: _____

 Person contacted: _____

8. List and describe property damage: _____

9. List and describe bodily injury: _____

10. Was building evacuated? () Yes () No

PENNSYLVANIA HOUSING FINANCE AGENCY

11. List displaced tenants: _____ Where located: _____

12. Were building fire alarms activated? () Yes () No How? _____

13. Did all fire warning devices function properly? () Yes () No

14. Was fire evacuation plan posted? () Yes () No Date of last fire drill: _____

15. Was local Fire Department alerted? () Yes () No

How? _____ Did it respond? _____

16. List names and addresses of departments and persons making the investigation. (Submit copies of reports):

17. General remarks; use other sheets if necessary: _____

SUBMITTED BY: _____ TITLE: _____

ADDRESS: _____

_____ PHONE NO.: _____

This report is to be completed **within 48 hours** after any property damage incident has occurred and mailed to your Technical Services Representative, with a copy to the Agency Insurance Officer and Director of Technical Services. **Please forward any updated information on the estimated damage cost as it comes available.**