



HEALTHY HOUSING, HEALTHY COMMUNITIES (H3C)

Managed Care Organizations (MCOs)
Engagement Session Feedback
January 31st, 2023

Introduction

The Pennsylvania Housing Finance Agency (PHFA) has received a Nation Council of State Housing Agencies (NCSHA) Healthy Housing, Healthy Communities (H3C) grant to develop a health and housing model for Pennsylvania. In order to do this, PHFA is working with the Corporation for Supportive Housing (CSH) to conduct engagement sessions with stakeholders from communities across the commonwealth. The purpose of these sessions is to better understand ongoing efforts, challenges, needs, and priorities related to health and housing in PA. The following is a summary of the feedback received during the Managed Care Organizations (MCOs) Session on January 31st 2023.

Summary

- A variety of health and housing partnerships exist in communities across the commonwealth. The valuable role that MCOs typically play in these partnerships is service coordination and delivery.
- MCO's experience common challenges related to health and housing including a lack of affordable and accessible housing for vulnerable members, challenges accessing community resources for homeless and other high-needs members.
- The most prevalent theme in breakout group conversations and polling is the need for meaningful partnership to make health and housing projects work. PHFA should consider the need for facilitating and helping to establish these partnerships.
- The primary considerations that guides MCO investment in SDOH is the ability to engage meaningfully with partners and the impact that the investment may have on members health and wellness outcomes.
- People with Lived Experience should be incorporated in decision making in a meaningful way. PHFA should start by engaging more advocates as a means to establish more of this inclusion.
- CSH recorded several recommendations including:
 - Creating a mechanism that is outside capitation rate for MCOs to be used for health and housing investment.
 - Creating structures to facilitate investment like a Housing Incentive Tax Credit, matched capital contribution, or Social Impact Bond.
 - Adjusting QAP to incentivize these programs.

PHFA and CSH thank all attendees for their participation and look forward to continuing this dialogue. Expect more information in the coming months regarding opportunities to engage in the H3C planning process. For any questions of follow up conversation, please contact Brian McShane at brian.mcshane@csh.org