



Ardmore Housing for the Elderly/Replacement of outdated pull cord system with LifeStation



Problem Solving

Background:

Ardmore Housing for the elderly is a 62 plus community located in the City of Ardmore in Lower Merion Township of Montgomery County. This 63 unit high rise apartment consists of 12 Efficiencies and 51 one bedroom units.

Management Agent:

Grosse & Quade Management Company

Property Manager: Matthew Allhiser
(610) 649-8761 ardmore@gqmt.com

Program Components:

- The obsolete Pull Cord System has been replaced at Ardmore Housing for the elderly with a wireless system to efficiently monitor their residents when an emergency arises.
- The system covers the entire building so there is no need to be near the wall mounted pull cord to get help.
- The residents have a push button control in each apartment, and each resident is provided a wearable pendant, as well as, push button controls in the common areas.
- The system is monitored 24/7 by Life Station who will, when activated, attempt to contact the resident. If necessary, they will also contact emergency personnel and others as designated by the resident. An email is then sent to the management office to make them aware of the occurrence.
- There are no upfront costs; however, the monthly monitoring fee is funded from the operating budget through Supportive Services.
- HUD REAC inspectors love the system as it provides accurate monitoring reports and eliminates the need to test each pull cord.

Outcome:

This LifeStation replaces an outdated pull cord system that was limited to a specific location and only contacted the management office. With closed offices after hours, weekends, and holidays, a resident's life could be in danger. The LifeStation system is available throughout the property and is centrally monitored at all times, providing a sense of confidence. The residents of Ardmore Housing for the Elderly have reported that they love the new system and have credited it for saving their life!