



PHFA

PENNSYLVANIA HOUSING FINANCE AGENCY

PHFA Housing Services Department Webinar Working with Adults with Low Literacy

April 19, 2018

1:30 PM – 2:30 PM

For many reasons, it is not uncommon for some residents to procrastinate, make excuses, or engage in noncompliant behavior in social work interactions. For some residents, however, these responses are an attempt to hide poor literacy skills. Low literacy levels in residents impact a range of employment, education, and health outcomes for adults, as it does for a large number of adult literacy students who are learning English as a second language. Learn about low literacy and ways of working with adults with low literacy from a panel of experts with Penn State University's Institute for the Study of Adult Literacy.

Presenters:

Mike Vail
Director, Career Pathways
Institute for the Study of Adult Literacy
Penn State University

Dr. Lori Forlizzi
Institute for the Study of Adult Literacy
Penn State College of Education



Ruth Love-Schooley
Family Literacy Program Coordinator
Institute for the Study of Adult Literacy
Penn State University



To Participate: April 16th all subscribers to PHFA's Housing Services Quick Connections newsletter will receive a link to the webinar. On the day of the webinar, simply click on the link to join the webinar. If you have questions, please contact Alicia Spencer at: aspencer@phfa.org.