The CARES Rent Relief Program (CARES RRP) was established to provide rental assistance to assist households experiencing job loss or a substantial loss of income as a result of the COVID-19 health crisis.

WHO CAN APPLY?
- Renters who have experienced job loss or a reduction in annual income due to the Coronavirus pandemic; and
- Landlords that have lost rental income because a renter has experienced job loss or a reduction in income as a result of the Coronavirus pandemic.

TO QUALIFY FOR THE PROGRAM:
- Renter must be at least 30 days past due on rent; and
- Renter must document at least a 30% reduction in income since March 1, 2020, related to COVID-19; or
- Renter must have become unemployed after March 1, 2020 as a result of COVID-19; and
- Renter’s income may not exceed the Area Median Income for their county of residence (and adjusted for the number people in your household).
- To find the Area Median Income by county, go to:
  - https://www.phfa.org/pacares/rent.aspx
  - Select “CARES RRP County Income Limits”; or
  - https://www.huduser.gov/portal/datasets/il.html
  - Select 2020 as the year and choose the “Click Here for FY 20 IL Documentation” button to view the income limit per household size.

ASSISTANCE PROVIDED ON YOUR BEHALF:
- Up to $750/month per lessee household (or up to 100% of monthly rent);
- For a maximum of six months of assistance between March 1 and December 30, 2020.
- Payments will be made to the landlord on behalf of the renter.
- Landlords may apply on behalf of the renter, but landlord and renter must both submit documents in order to submit a complete CARES RRP application.
- Applications will be accepted beginning July 6, 2020.
- The deadline to submit applications is November 4, 2020.

WHAT YOU NEED TO DO TO APPLY:
- If you think you are eligible for this rent relief program, please contact your local county agency.
- A link to the participating agency in each county is available at https://www.phfa.org/pacares/rent.aspx.
- Applications can be downloaded at this website or at your county agency website.
- Applications can be downloaded, completed (with required documents) and may be submitted either electronically or by mail.
- A complete CARES RRP application consists of the following documents:
  - Landlord Application
  - Landlord Property Certification
  - Lessee Household Certification/Renter Application
- The mailing address for each county is available at https://www.phfa.org/pacares/rent.aspx.
- Applicants that do not possess or are not eligible for a social security number may apply for benefits through submission of a valid Individual Tax Identification Number (ITIN) in lieu of a Social Security Number. Submitting an ITIN is not acceptable for unemployment verification purposes. Lessees that cannot be verified by the Department of Labor and Industry’s Bureau of Unemployment Compensation may still be eligible for receive CARES RRP assistance if the lessee qualifies based on loss of income.